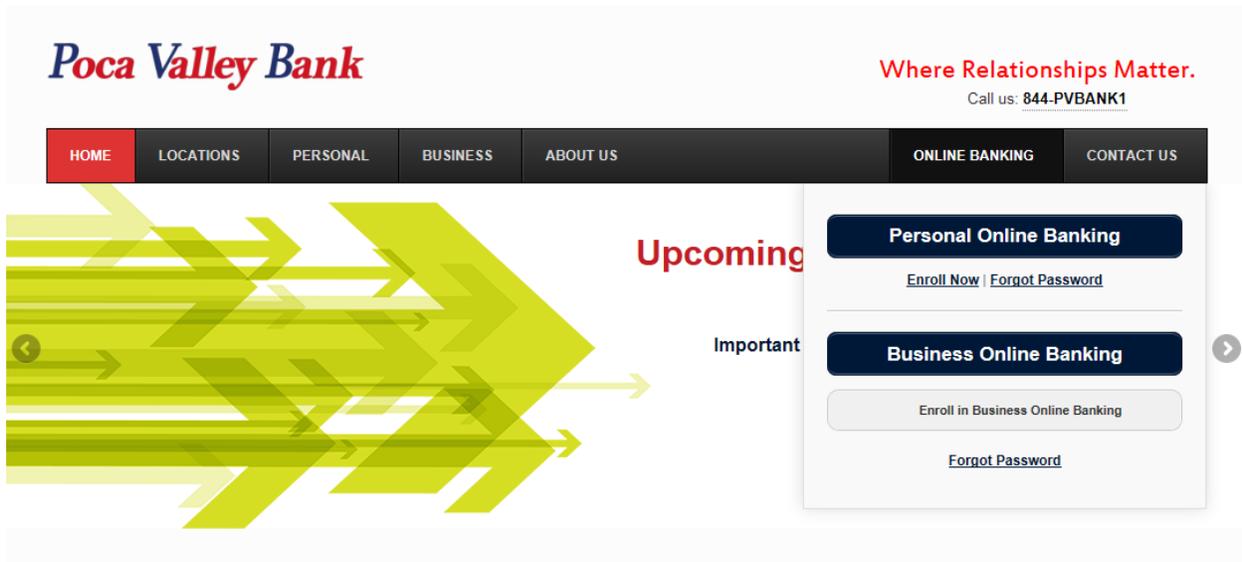


1. Log into your Personal Online Banking account from www.pocavalleybank.com



2. Go into your Profile settings



3. Select the 'Manage Devices' button for Mobile Banking

Profile



4. You will be prompted to accept Terms and Conditions – after checking the box, click Continue

Terms and Conditions for Mobile Banking

Terms and Conditions: Poca Valley Bank

Thank you for using Poca Valley Bank Mobile Banking combined with your handheld's text messaging capabilities. **Message & Data rates may apply.** For help, text "HELP" to 99588. To cancel, text "STOP" to 99588 at anytime. In case of questions please contact customer service at 844-782-2651 or visit <http://www.pocavalleybank.com/>.

Poca Valley Bank Privacy Policy <http://www.pocavalleybank.com/ContentDocumentHandler.ashx?documentId=51647>

Terms and Conditions

Program: **Poca Valley Bank** offers their customers mobile access to their account information (e.g., for checking balances and last transactions) over SMS, as well as the option to set up alerts for their accounts (e.g., low balance alerts). Enrollment requires identification of the user's banking relationship as well as providing a mobile phone number. The mobile phone number's verification is done by the user receiving an SMS message with a verification code which they will have to enter on the website. Additionally, customers may select the type of alerts and other preferences which will determine, together with their account data, the frequency of alerts delivered to the customer. This program will be ongoing. **Message & Data rates may apply.** Customers will be allowed to opt out of this program at any time.

I accept these Terms and Conditions

Continue

Printer friendly page (opens in new window)

5. Once Terms & Conditions are accepted, you can:

- use the links on the next screen to download our Mobile App to your phone OR
- have a download link sent via text to your phone OR
- go to Google Play on your Android phone and download the app

Downloadable Apps

Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.



For your phone

[View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.



OR Send me the download link via text message to this number:
Please select the store:

- Android Google Play Store
 iPhone App Store

Please provide your phone number:

Send



For your tablet

[View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.



Other Services

Please enter your mobile phone number to register for other services.

Mobile phone number: For example, 5551234567

- Text Banking
- Mobile Browser
- Alert Banking

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 99588. To cancel, text "STOP" to 99588 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 844-782-2651.

Back

Our participating carriers include (but are not limited to): AT&T, Sprint, T-Mobile®, U.S. Cellular®, Verizon Wireless

Continue

- 6. Username and password used for old app will no longer be valid for the new app**
 - a. To log into the new app, you will need to use your username and password for Online Banking (<https://www.pocavalleybank.com/>)**